

Hey! What's New? 2026-35

KPMG Releases Its *Global AI in Finance 2026* survey

Active AI use across the finance function has more than doubled in two years. According to KPMG's *Global AI in Finance 2026* survey, "many organizations now see meaningful business returns. The strongest gains are concentrating in specific places, and a clear gap is opening between organizations seeing performance at scale and those still investing without commensurate impact. This report examines where those gains are coming from and what's driving them. It builds on our 2024 research on AI in financial reporting, expanding the focus to the full finance function — including governance, controls and the workforce."

The findings are based on a survey of 1,013 senior finance leaders across 13 sectors and 20 countries.

The survey found that AI adoption across the finance function is broad. "More than three-quarters of organizations are leveraging AI in financial planning, reporting and commercial analysis. 71 percent report AI is meeting or exceeding ROI expectations in their finance function."

But, according to the survey, adoption breadth and exceptional performance are not the same thing. "The share of organizations reporting AI is exceeding expectations sits at 23 percent — a narrower group than the broader satisfaction figure suggests. This mirrors what *KPMG's Q1 2026 Global AI Pulse* observed at the enterprise level: AI adoption is moving faster than organizations' ability to translate it into enterprise-wide performance at scale."

What stands out, says KPMG, is where the gains are concentrating. "The strongest improvements are in decision-making quality, forecast accuracy and responsiveness. These are judgment heavy areas, not transactional processes. Organizations deploying agentic AI report at least 32 percent stronger performance across key finance metrics, rising to nearly 40 points on forecast accuracy and ROI. AI in finance is operating as a decision-engine, not a cost lever."

The research also found that performance is not uniform. “Organizations with stronger governance and controls report significantly better outcomes — in some cases three to six times the rate of significant improvement compared to those without. Organizations that formally track AI-related KPIs outperform those that do not.”

“Organizations that are also assurance-ready outperform those with tracking alone. Human oversight remains critical, particularly where trust in AI outputs determines whether they are acted on. Trust, operationalized through governance, controls and oversight, is the through-line of the leaders pulling ahead.”

The operational constraints are consistent, says the report. “Data quality and completeness is the most cited barrier and opportunity. Most organizations are upskilling their existing teams, but only 28 percent are rethinking the types of talent they need. The gap between training people to use AI tools and building a human-AI total workforce operating model has not yet closed.”

For the complete survey results, have a look at [kpmg-ai-in-finance.pdf](#).